

# Revenue Cycle Management Solutions

**HIPAA Compliant**

*ISO 9001: 2008 certified  
for Quality*

*ISO 27001: 2005 certified  
for Information Security*

**CPC Certified Coders**

**Member of AMBA**

*Experienced in CPT,  
HCPCS, ICD-9 & 10 and  
coding Level I, II, III*



**InfoVision21** provides end-to-end Revenue and Payment Cycle Solutions that enable providers to get paid more, faster through one partner. Our proven process helps you manage the business of healthcare in every way, so you save considerable resources while you focus on, as it should be, better patient services.

## Patient Access Management

- Easily capture, organize, and authenticate patient data
- Instantly verify benefits, eligibility and billing
- Access the most payer connections in the industry
- Save time and money

## Claims Management

- Create faster, more efficient adjudication
- Customize process flow for Primary, Secondary, Tertiary Claims
- Increase first-pass acceptance rates
- Improved Workflow
- Transparency to track claims every step of the way
- Audit process to ensure 100% claim submission

## Remittance & Payment Management

- ERAs for better process automation
- Receive 100% of third-party payments electronically for complete payment automation
- Efficiently manage denied, inaccurate and underpaid claims
- Streamline processes for easier correction and resubmission
- Improved workflow for denial prevention

## AR/Payment Integrity Services

- Reduce claim denial rates
- Reduce days in Accounts Receivable
- Rigorous follow-ups on unpaid claims
- Feedback when required to prevent denials, revenue loss
- Detailed/Customized reports as required
- Audit process to reconcile payments received
- Audit process to reconcile copy, EFT, Deposits and CC payment reconciliation

## Patient Billing & Payment Management

- Deliver easy-to-understand patient statements (via email, optional)
- Accept patient payments via phone, web or mail
- Option for patient to pay securely via web
- Improved Customer Service / Reduce service calls

## Patient Access Management

*Organize and instantly verify patient demographic data for efficient revenue generation including Co-pays.*

Powerful *Patient Access Management Solutions* from **InfoVision21** help providers efficiently verify eligibility and benefits information in real-time or in batch formats. **InfoVision21** also empowers providers with patient financial responsibility estimation, medical necessity evaluation and tools to improve upfront payment collection. Our *Patient Access Management Solutions* even enable providers with the ability to screen, qualify and enroll patients into government, charity and community benefit programs.

## IMPROVE MARGINS

### Claims Management

*Faster, more cost-effective claims management that leads to higher first-pass acceptance rates*

Effectively managing the function of billing insurance carriers is a critical function within the healthcare revenue cycle. **InfoVision21** offers the broadest claim processing and management solutions with connectivity to the largest Healthcare Revenue & Payment Cycle network in the industry.

## STREAMLINE PROCESSES

### Remittance & Payment Management

*The solutions you need to automate third-party payment and Remittance Advice processing and posting*

**InfoVision21** Remittance & Payment Management Solutions provides third-party payment and reconciliation tools that enable providers to receive all third-party payments electronically, manage Remittance Advice, both print and electronic, and automate the arduous task of posting payments from Government and Commercial payers.

## AR/Payment Integrity Services

*Advanced contract management technology solutions and associated professional services to simplify claims and payment recovery services*

**InfoVision21** Payment Integrity Services provides both technology solutions and professional services enabling providers to transform previously written-off Government Managed Care and Commercial payer underpayments into realized revenue. With providers facing financial challenges associated with rising accounts receivable balances, inaccurate claim submissions and declining cash collections from unpaid or underpaid claims, **InfoVision21** Payment Integrity Services couples industry expertise with sophisticated tools to work with providers as an extension of Patient Financial Services staff to focus on key areas of the revenue cycle.

## RECOVER LOST INCOME

### Patient Billing & Payment Management

*Comprehensive print, online and point-of service solutions to accelerate patient payment*

**InfoVision21** Patient Billing & Payment Management Solutions offers expert tools for collecting and accelerating patient receivables. Through **InfoVision21**, providers can integrate paper and electronic billing and payment processes in a way that's efficient for staff and easy-to-understand for patients. Billing and payment processes that improve providers' workflow help increase efficiency and profitability while increasing patient satisfaction. Facility to pay the bills online makes the transaction smooth and secure.

*With InfoVision21 you get more than just solutions, you get a partner. Our solutions are designed to work together to improve your entire revenue cycle.*

**For additional information:**

### **InfoVision21**

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